

Gillian Dixon (was CUFF)

SC security clearance (Home Office & College of Policing)

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SUMMARY

An experienced and motivated individual with exceptionally high standards and proven, unrivalled credibility in communications data investigation and training arena. She has a natural talent for engaging her audience with her enthusiastic, dynamic approach. Her vast range of law enforcement and training experience enables her to share practical examples to assist delegates and reinforce their learning.

She has the ability to encourage others to adopt new working practices and reach their full potential. She is adaptable, dependable and dedicated to providing the highest standard of training across the UK and internationally, which has been recognised by way of commendations and consistent exceptional feedback.

- Subject Matter Expert & Trainer UK College of Policing
- Home Office trainer - Office for Communications Data Authorisations
- Extensive experience in producing bespoke training courses for specialist organisations
- Qualified Digital Media Investigator
- Communications data (applicant) training Customs & Immigration
- Open Source Intelligence trainer Financial Conduct Authorities UK (Qwarie)
- Communications data (applicant) training Law Enforcement
- Open Source intelligence training HMPPS & NOMS (Qwarie)
- Open Source Intelligence / Cyber Crime trainer TADOC, Ankara, Turkey (Qwarie)
- Presented at conference for International Association of Marine Investigators in Malta
- Presented at conference for International Association of Special Investigation Units in Vienna
- Open Source Intelligence trainer, Private Sector, Limerick, Ireland (Qwarie)
- Open Source Intelligence trainer, Border Control, Dublin, Ireland (Qwarie)
- Open Source Intelligence trainer, Military Police, UK
- Open Source Intelligence trainer, Law Enforcement, (Counter Terrorism, Fraud and Anti Corruption) New Delhi, India
- Open Source Intelligence trainer, Cyber Crime & Communications Data, Specialist Cyber & Confidential Units throughout the UK

- Open Source Intelligence trainer HMRC, UK
- Open Source Intelligence trainer, Sustainable Criminal Justice Solutions, Pakistan
- Open Source Intelligence presentations for the International Marine Investigators, Riga
- Open Source Intelligence & Mainstream Cyber Crime trainer Norfolk & Suffolk Constabularies
- Communications Data trainer West Yorkshire Police Cyber Crime Unit
- Core Skills in Communications Data & Charter workflow trainer
- Communications Data Investigator (SPoC)
- SPoC trainer/mentor
- Malicious Communications Investigator
- Force Control Room Operator/Dispatcher/999 Operator
- Area Control Room Operator/Dispatcher/999 Operator
- PNC Administrator
- Police Officer
- Police Cadet

COMPETENCIES:

Communication: –

Strong interpersonal & communication skills both written and verbal in the form of:

- Tutor & Facilitator
- Concise and detailed report writing.
- Presentations in a range of arenas up to executive, management & Governmental level.
- Proven track record of excellent communication skills in the training and public speaking arena.
- Experience of training in global locations, adapting training modules to suit a variety of working practices and languages, working with translators.

Planning and Organisation:–

- Responsible for producing, updating and adapting bespoke training courses tailored to the individual needs of the client.
- Logistical organisation of training courses including venues, travel & accommodation.
- Monitoring progress of delegates & providing support during the training and beyond where necessary.

Leadership:–

- Excellent leadership and delegation qualities
- Ability to engage and encourage colleagues and delegates at every level
- Previous role as Communications Data Investigator dealing with life at risk circumstances has given me the ability to evaluate situations/information & make high risk decisions in critical situations.

- Gathering and disseminating intelligence / evidence on complex & protracted investigations both nationally and internationally
- Working on own initiative for incidents of life at immediate risk, gathering data and directing search teams

Technical: –

- Home Office Accredited Single Point of Contact Communications Data Investigator & trainer
- Home Office Accredited Digital Media Investigator
- Subject matter expert in Communications Data including cell site, WiFi, telecoms and internet.
- Subject matter expert in Open Source Intelligence & Social Media
- Experienced Cyber Crime trainer
- Extensive knowledge and experience of UK legislation including Human Rights / Regulation of Investigatory Powers Act 200 / Investigatory Powers Act 2016 / Criminal Procedure and Investigations Act
- Equiniti Charter software administrator & trainer
- Briefing & debriefing peers, Senior Officers & clients
- IT skills including power point & other presentation medium.

CAREER SUMMARY:-

- Home Office - Office of Communications Data Authorisations, legislation and communications data trainer / subject matter expert (Current)
- Self employed trainer & public speaker (International) (Current)
- Subject Matter Expert & Trainer to Home Office Accreditation level, College of Policing, UK (Current)
- Communications data / Cyber Crime & OSINT trainer & Communications Data Investigator, Norfolk & Suffolk Constabularies.
- Communications Data Investigator & mentor, Norfolk Constabulary
- Core Skills in Communications Data trainer
- Malicious Communications Investigator & mentor, Norfolk Constabulary
- PNC administrator, Norfolk Constabulary
- Force Control Room Operator, Norfolk Constabulary
- Area Control room Operator and mentor, South Yorkshire Police
- Police Officer, South Yorkshire Police
- Police Cadet, South Yorkshire Police

ACCOUNTABILITIES & ACHEIVEMENTS INCLUDE:

Currently involved in the implement and training of a newly formed Home Office department for independant authorisation of applications for communications data under the Investigatory Powers Act 2016.

Self employed trainer / public speaker / subject matter expert. Provides bespoke courses and presentations on the subjects of open source intelligence / evidence, communications data and associated legislation in the UK & throughout the world to law enforcement, government agencies and private sector.

Subject matter expert / trainer associated to the College of Policing, providing training to Communications Data Investigator to Home Office Accreditation standard.

Communications data / Cyber crime and Open source intelligence trainer for Norfolk & Suffolk constabularies. Singlehandedly training in excess of 600 specialist Officers across both forces, giving them the skills to achieve outstanding results in operations /investigations.

Also administering and training associated workflow system (Equiniti Charter) across both Forces, whilst being on the National working parties for Cybercrime/Open Source Intelligence & Equiniti Charter.

The quality of training and the results achieved was hailed to be some of the best in the UK. Feedback from delegates was exceptional.

Home Offices Accredited Communications Data Investigator, working on own initiative on 24/7 basis for life at immediate risk situations including suicidal missing persons, kidnaps and serious crimes in action. Locating individuals and co ordinating search teams to specific areas. Gathering intelligence and evidence consisting of communications data. Attending strategy meetings to advise Officers at all levels on capabilities, methodology and best practice of obtaining communications data.

Specialist Malicious Communications Data Investigator, investigating offences locally, nationally and internationally compiling evidential packages for court resulting in successful prosecutions and custodial sentences.

Police National Computer administrator, working on a 24/7 basis providing immediate support for officers conducting stop/check enquiries and updating the criminal record database, expediting the workload in a speedy and accurate manner.

Force Control Room Operator, prioritising incidents reported to police and directing resources appropriately, ensuring officer safety at all times. Deploying air support where necessary and taking the lead in pursuit & firearms incidents. Monitoring CCTV to anticipate potential public order incidents and dispatching officers accordingly. Taking 999 calls from the public in a calm & professional manner, offering advice and reassurance to traumatised individuals whilst accurately & quickly recording details, often working under immense pressure.

Police Officer, working in busy inner city areas carrying out general police duties with exemptional record for kindness, compassion and commitment to duty.

Police Cadet, gaining experience in general police duties, scenes of crime, prosecutions & warrants and road policing.

AWARDS / COMMENDATIONS:-

- **Chief Constables Good Work Recognition**
Norfolk Constabulary, May 2012
Awarded in recognition of exceptional level of professionalism, enthusiasm and commitment to duty as an NPIA trainer in RIPA Communications Data Investigations.
- **Reward for Excellence - Highly Commended**
Norfolk Constabulary, April 2010
For excellence in mentoring and training
- **Commanders Commendation**
Norfolk Constabulary, September 2009
In recognition of hard work, professionalism and dedication to the Covert Authorities Bureau, providing a high level of service despite extensive workloads.
- **Chief Constables Certificate of Good Work Recognition**
Norfolk Constabulary, October 2006
In recognition of professionalism and dedication in managing sensitive authorities connected to an operation targeting those responsible for a series of armed robberies. This culminated in 3 arrests and subsequent convictions when a total of 30 years imprisonment was received.
- **Commanders Certificate of Recognition**
Norfolk Constabulary, January 2006
As Investigator into sexual offences involving an 8 year old victim, dealt professionally and efficiently with the family and uncovered and coordinated investigations into further offences nationally, leading to the offender being identified and promptly arrested before being convicted and imprisoned for 5 years.