



“Working around austerity cuts: how can we safeguard consumers and protect business together”

Livery Hall, Guildhall, London, EC2V 7HH

PROGRAMME

10:00	Registration and Coffee
10:20	Welcome, Graham Venn, ACTSO Chair
10:30	Trading Standards and Social Care working together to protect consumers <i>Paul McKay, Service Director, Access and Public Protection, Notts CC</i> <i>Mark Walker, Head of Trading Standards & Community Safety, Notts CC</i>
11:00	How to influence the public health agenda <i>Jenny Harries, Regional Director SE, Public Health England</i>
11:30	Coffee
11:45	Working with Trading Standards to offset cuts <i>DCC Tim Madgewick, Deputy Chief Constable, N Yorkshire Police</i>
12:15	Working with Trading Standards to offset cuts <i>Dave Etheridge, Chief Fire Officer, Oxfordshire Fire & Rescue</i>
12:45	Lunch
1:45	Scam Victims Research <i>Professor Keith Brown, Bournemouth University</i>
2:15	Commercial Development, a question of mind-set not just skillset <i>David Elverson, Change Consultancy</i>
2:45	Coffee
3:00	Open Source Intelligence <i>Neil Smith, Open Source Intelligence Investigator</i>
3:30	Closing Remarks, Graham Venn, ACTSO Chair

ACTSO Members & their accompanying guests: £175 + VAT per person
Trade & non-members: £225 + VAT each (VAT will be charged at 20%)