

## ONE-DAY TRAINING

### OSINT FOR INSURANCE FRAUD INVESTIGATION

#### Methodology:

Insurance fraud cuts across every type of insurance. At one end of the spectrum, fraud may be committed by opportunists, where people encounter an opportunity to invent or exaggerate a claim or to deliberately or recklessly provide false information when applying for insurance. At the other end, there are highly organised criminal gangs. Qwarie is very experienced in this field, and our OSINT training is designed to assist you to recognise genuine claims as well as deterring and detecting insurance fraud. In this one-day course, our trainer will demonstrate OSINT techniques to help you in your fraud detection strategy.

#### Audience:

Up to 20 participants, this training is suitable for Company Directors, Managers, Chartered Loss Adjusters, Insurance Claims Handlers, Insurance Risk Surveyors, Insurance Underwriters and other Insurance Fraud Specialists.

#### Objectives:

- Introduce & demonstrate OSINT techniques that an insurance fraud specialist can use in support of insurance claims and assessments.
- Investigate suspicious claims by checking, for example, the existence and value of goods being claimed for.
- Collect accurate information about clients.
- Investigate potentially fraudulent claims.

- Identify reasons why full payment may not be made.
- Gather and assess background information to adequately evaluate cases.

**Learning Outcomes:** delegates will acquire:

- An awareness of the scale of insurance fraud cases on the internet.
- Knowledge to identify links to possible insurance fraud groups on the web.
- Understanding of various tactics deployed to detect and disrupt perpetrators.

**SUBJECT**

**CONTENT**

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**Introduction to  
Insurance Fraud**

- Examples of insurance fraud on the web.
- Scope and situation analysis.

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**OSINT  
& Insurance Fraud**

- Search engine manipulation.
- Investigation of claimants including looking at websites, social media and email activity.

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**Investigating Claims**

- Planning an OSINT investigation.
  - Evidence gathering tactics.
  - How Qwarie can help.
  - Questions and finish.
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## TIMETABLE

<b>Sector</b>	<b>Day 1</b>
Morning	Registration  Introduction to OSINT
<b>Break</b>	<b>Break</b>
Morning	Advanced Search Techniques 1 Advanced Search Techniques 2
<b>Lunch</b>	<b>Lunch</b>
Afternoon	Social Networking Sites 1 Social Networking Sites 2
<b>Break</b>	<b>Break</b>
Afternoon	Internet Structure, Domain Names & Investigating Websites  End of Training Debrief