

## THREE-DAY TECHNICAL INSURANCE FRAUD INVESTIGATION OSINT COURSE

### Methodology:

Insurance fraud cuts across every type of insurance. At one end of the spectrum, fraud may be committed by opportunists, where people encounter an opportunity to invent or exaggerate a claim or to deliberately or recklessly provide false information when applying for insurance. At the other end, there are highly organised criminal gangs. Qwarie is very experienced in this field, and our OSINT training is designed to assist you to recognise genuine claims as well as deterring and detecting insurance fraud. In this three-day course, you will have the opportunity to use & practice OSINT techniques with the guidance and assistance of our specialist trainer.

### Audience:

Up to 10 participants, this training is suitable for current Insurance Fraud Specialists.

### Objectives:

- Introduce & demonstrate OSINT techniques that an insurance fraud specialist can use in support of insurance claims and assessments.
- Investigate suspicious claims by checking, for example, the existence and value of goods being claimed for.
- Collect accurate information about clients.
- Investigate potentially fraudulent claims.

- Identify reasons why full payment may not be made.
- Gather and assess background information adequately evaluate cases.

**Learning Outcomes:** delegates will acquire:

- The ability to identify possible insurance fraud from internet research.
- Methods to gather evidence to agree, reduce or dispute a claim.
- Skills to detect, identify and disrupt fraudulent groups.
- The ability to present a compliant case to law enforcement for prosecution.

## SUBJECT

## CONTENT

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### Introduction to

### Brand Protection

- Examples of insurance fraud on the web.
- Scope and situation analysis.

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### OSINT

### & Brand Protection

- Search engine manipulation.
- Investigation of claimants including looking at websites, social media and email activity.

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### Protecting a Brand

- Planning an OSINT investigation.
  - Computer's security & footprints.
  - Creating and managing a false persona.
  - Audit trails, evidence gathering and prep for dispute or enforcement.
  - How Qwarie can help.
  - Questions & finish.
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## TIMETABLE

Sector	Day 1	Day 2	Day 3
Morning	Registration Introduction to OSINT	OSINT Research - Legislation, Internal Policies & Ethics	Investigating Social Networking Sites - Part 1 (+ Practicals)
<b>Break</b>	<b>Break</b>	<b>Break</b>	<b>Break</b>
Morning	Advanced Search Techniques Part 1 (+ Practicals)	Audit Trails & Evidence Preparation (+ Practicals)	Investigating Social Networking Sites - Part 2 (+ Practicals)
<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>
Afternoon	Advanced Search Techniques Part 2 (+ Practicals)  Computer Security & Footprints	Understanding Emails as an Investigative Resource (+ Practicals)	Databases & how to use them as an investigative resource (+ Practicals)
<b>Break</b>	<b>Break</b>	<b>Break</b>	<b>Break</b>
Afternoon	Internet Structure, Domain Names & Website Investigations (+ Practicals)	Creating and Managing a False Persona (+ Practicals)	Internet Investigative Resources  End of Training Debrief