

## TWO-DAY TECHNICAL PUBLIC SERVICES OSINT COURSE

### Methodology:

Public service activities vary depending on your local authority, department, or level of responsibility. OSINT can be used effectively during your working day to assist in many ways such as:

- Assisting in the formulation, planning and monitoring of policies and procedures.
- Providing support and guidance to the elected workforce, for example to the cabinet or local committees.
- Researching, preparing and writing up reports and briefing papers.
- Providing support and a strategic steer to the management team relevant to your specific area.
- Responding to external and internal research enquiries from colleagues, government departments, academics, local councils, regional development agencies and members of the public.

In this two-day course, you will have the opportunity to use & practice OSINT techniques with the guidance and assistance of our specialist trainer.

### Audience:

Up to 10 participants, this training is suitable for public service employees who require Internet research skills.

### Objectives:

- Understand how OSINT can be used as a research method.
- Practice extensive deployment of OSINT techniques for research work.
- Use OSINT techniques to identify people on the internet pro-actively.
- Practice effective search and recording techniques.

- Participate in OSINT techniques to search social media.
- Demonstrate how to produce a report or presentation from internet research effectively.

### Learning Outcomes: delegates will acquire:

- An awareness of the scale of information available on the Internet.
- Practice of OSINT techniques to locate accurate information quickly.
- Knowledge of and application of OSINT tools that may be applied during research.
- The ability to present a structured report using reliable research from the internet and social media platforms.

## SUBJECT

## CONTENT

### Introduction to

### Public Service work

- Various examples.
- Scope and situation analysis.

### OSINT & Research

- Internet Structure and Domain Names.
- Search engine manipulation.
- Investigation of websites including online shops, social media and dark web activity.

### Research Tactics

- Planning OSINT research.
- Computer's security & footprints.
- Creating and managing a false persona.
- Audit trails, evidence gathering and prep for presentation.
- How Qwarie can help.
- Questions & finish.

## TIMETABLE

Sector	Day 1	Day 2
Morning	Registration Introduction to OSINT	Creating and Managing a False Persona
<b>Break</b>	<b>Break</b>	<b>Break</b>
Morning	Advanced Search Techniques Part 1 (+ Practical)	Investigating Social Media Sites - Part 1 (+ Practicals)
<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>
Afternoon	Advanced Search Techniques Part 2 (+ Practical)	Investigating Social Media Sites - Part 2 (+ Practicals)
<b>Break</b>	<b>Break</b>	<b>Break</b>
Afternoon	Internet Structure, Domain Names & Website Investigations (+ Practical)	Audit Trails & Evidence Preparation (+ Practicals) Qwarie OSINT Gathering Practical Exercise End of Training Debrief