

THREE-DAY TECHNICAL PUBLIC SERVICES OSINT COURSE

Methodology:

Public service activities vary depending on your local authority, department, or level of responsibility. OSINT can be used effectively during your working day to assist in many ways such as:

- Assisting in the formulation, planning and monitoring of policies and procedures.
- Providing support and guidance to the elected workforce, for example to the cabinet or local committees.
- Researching, preparing and writing up reports and briefing papers.
- Providing support and a strategic steer to the management team relevant to your specific area.
- Responding to external and internal research enquiries from colleagues, government departments, academics, local councils, regional development agencies and members of the public.

In this three-day course, you will have the opportunity to use & practice OSINT techniques with the guidance and assistance of our specialist trainer.

Audience:

Up to 10 participants, this training is suitable for public service employees who require Internet research skills.

Objectives:

- Understand how OSINT can be used as a research method.
- Practice extensive deployment of OSINT techniques for research work.
- Learn how to identify people on the internet pro-actively.

- Practice effective search and recording techniques.
- Participate in OSINT techniques to search social media.
- Demonstrate how to produce a report or presentation from internet research effectively.

Learning Outcomes: delegates will acquire:

- An awareness of the scale of information available on the Internet.
- Application of OSINT techniques to locate accurate information quickly.
- Knowledge of and application of OSINT tools that may be applied during research.
- The ability to present a structured report using reliable research from the internet and social media platforms.

SUBJECT

CONTENT

Introduction to

Public Service work

- Various examples.
- Scope and situation analysis.

OSINT & Research

- Internet Structure and Domain Names.
- Search engine manipulation.
- Investigation of websites including online shops, social media and dark web activity.

Research Tactics

- Planning OSINT research.
- Computer's security & footprints.
- Creating and managing a false persona.
- Audit trails, evidence gathering and prep for presentation.
- How Qwarie can help.
- Questions & finish.

TIMETABLE

| Sector | Day 1 | Day 2 | Day 3 |
|--------------|---|--|--|
| Morning | Registration Introduction to OSINT | OSINT Research - Legislation, Internal Policies & Ethics | Investigating Social Media Sites - Part 1 (+ Practicals) |
| Break | Break | Break | Break |
| Morning | Advanced Search Techniques Part 1 (+ Practicals) | Audit Trails & Evidence Preparation (+ Practicals) | Investigating Social Media Sites - Part 2 (+ Practicals) |
| Lunch | Lunch | Lunch | Lunch |
| Afternoon | Advanced Search Techniques Part 2 (+ Practicals) Computer Security & Footprints | Understanding Emails as an Investigative Resource (+ Practicals) | Databases & how to use them as an investigative resource (+ Practicals) |
| Break | Break | Break | Break |
| Afternoon | Internet Structure, Domain Names & Website Investigations (+ Practicals) | Creating and Managing a False Persona (+ Practicals) | Internet Investigative Resources End of Training Debrief |