

THREE-DAY TECHNICAL PUBLIC SERVICES OSINT COURSE

Methodology:

Public service activities vary depending on your local authority, department, or level of responsibility. OSINT can be used effectively during your working day to assist in many ways such as:

- Assisting in the formulation, planning and monitoring of policies and procedures.
- Providing support and guidance to the elected workforce, for example to the cabinet or local committees.
- Researching, preparing and writing up reports and briefing papers.
- Providing support and a strategic steer to the management team relevant to your specific area.
- Responding to external and internal research enquiries from colleagues, government departments, academics, local councils, regional development agencies and members of the public.

In this three-day course, you will have the opportunity to use & practice OSINT techniques with the guidance and assistance of our specialist trainer.

Audience:

Up to 10 participants, this training is suitable for public service employees who require Internet research skills.

Objectives:

- Understand how OSINT can be used as a research method.
- Practice extensive deployment of OSINT techniques for research work.
- Learn how to identify people on the internet pro-actively.
- Practice effective search and recording techniques.
- Participate in OSINT techniques to search social media.
- Demonstrate how to produce a report or presentation from internet research effectively.

Learning Outcomes: delegates will acquire:

- An awareness of the scale of information available on the Internet.
- Application of OSINT techniques to locate accurate information quickly.
- Knowledge of and application of OSINT tools that may be applied during research.
- The ability to present a structured report using reliable research from the internet and social media platforms.

SUBJECT

CONTENT

Introduction to

Public Service work

- Various examples.
- Scope and situation analysis.

OSINT & Research

- Internet Structure and Domain Names.
 - Search engine manipulation.
 - Investigation of websites including online shops, social media and dark web activity.
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Research Tactics

- Planning OSINT research.
- Computer's security & footprints.
- Creating and managing a false persona.
- Audit trails, evidence gathering and prep for presentation.
- How Qwarie can help.
- Questions & finish.

TIMETABLE

Sector	Day 1	Day 2	Day 3
Morning	Registration Introduction to OSINT	OSINT Research - Legislation, Internal Policies & Ethics	Investigating Social Networking Sites - Part 1 (+ Practicals)
Break	Break	Break	Break
Morning	Advanced Search Techniques Part 1 (+ Practicals)	Audit Trails & Evidence Preparation (+ Practicals)	Investigating Social Networking Sites - Part 2 (+ Practicals)
Lunch	Lunch	Lunch	Lunch
Afternoon	Advanced Search Techniques Part 2 (+ Practicals) Computer Security & Footprints	Understanding Emails as an Investigative Resource (+ Practicals)	Databases & how to use them as an investigative resource (+ Practicals)
Break	Break	Break	Break
Afternoon	Internet Structure, Domain Names & Website Investigations (+ Practicals)	Creating and Managing a False Persona (+ Practicals)	Internet Investigative Resources End of Training Debrief